

# HEARTLAND

## OUR STORY

**Heartland gives your business a competitive edge when you need it most.**

Mobile technology is extraordinarily complex and constantly evolving. Heartland brings decades of experience to offer real-world solutions that simplify workflow, streamline administration and drive efficiency.

Heartland's solutions increase the availability, effectiveness, and lifespan of mobile technology.

## WHAT WE BRING TO OUR CUSTOMERS

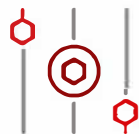
### HEARTLAND PROMISES



**SIMPLICITY**



**EXPERTISE**



**VALUE**

## MOBILE TECH SUPPORT

### ALWAYS**ON**

Heartland's AlwaysOn Managed Services are designed to reduce the administrative burden of implementing and maintaining your mobile technology while increasing the productivity and the reliability of your assets.

Heartland's AlwaysOn consists of 5 key components:



**Repair Management**



**Spare Pool Management**



**Configure to Purpose**



**Integrated Helpdesk**



**Mobile Device Management Support**

## NETWORK OPTIMIZATION

### ALWAYS**CONNECTED**

Heartland's AlwaysConnected brings Heartland's network expertise to your enterprise by simplifying support, eliminating downtime, and increasing productivity. From on-site diagnostic surveys to network tuning and monitoring, Heartland engineers create a custom plan to optimize your mobile network performance.



**Site Surveys**



**Network Diagnostics**



**Network Monitoring**



**Structured Cabling**



**Design & Engineering Services**

## MOBILITY HARDWARE

- Mobile Computers
- Vehicle Mounted Computers
- Handheld Barcode Scanners
- Mobile Printers
- Rugged Tablets
- Smartwatches

## LEGACY SOLUTIONS

- Time & Material Repair
- Legacy Service Contracts
- Refurbished Hardware
- Buy-backs/Recycling
- Equipment Rentals

## AUTOMATION SOLUTIONS

- Conveyor Systems
- In-Line Scanning & Print and Apply
- Palletizers/Depalletizers
- Co-Bots (Robotics)
- Guided Workflow (HUD)

## PHYSICAL SECURITY SOLUTIONS

- Access Control
- RFID Asset Tracking
- Video Monitoring
- Person Detection/Facial Recognition
- Thermal Imaging
- Smart Lockers and Vending
- Contactless Biometrics

## PRINTING SOLUTIONS

- Industrial Tabletop Printers
- Industrial Desktop Printers
- RFID Tag Printers
- Card Printers
- Media Solutions (Labels,Paper,Tags)
- Onsite Industrial Printer Repair

## SOFTWARE SOLUTIONS

- Mobile Device Management
- Terminal Emulation (Telnet)
- Asset Tracking
- Inventory Management
- Barcode Creation

## COMMUNICATION SOLUTIONS

- Unified Communications
- VOIP & Hosted Voice Systems
- Collaboration Tools
- Hosted Contact Center
- SIP Trucking

## HEALTH AND SAFETY

- Real Time Location Systems
- Contact Tracing
- Temperature Screening
- Social Distancing

## NETWORKING SOLUTIONS

- Network Diagnostics
- Site Surveys
- Network Design
- Network Installation
- Infrastructure Validation
- Network Hardware
- Structured Cabling

## CONNECTIVITY SOLUTIONS

- SD-WAN
- Dynamic Connectivity
- Point to Multi-Point Wireless
- Cellular Failover
- Cellular Hotspot
- Telcom Expense Management
- Data Aggregation (4G/5G)

## MANAGED SERVICES

- Heartland AlwaysOn
- Heartland AlwaysConnected
- ITaaS (IT as a Service)
- Disaster Recovery
- Business Continuity
- Enterprise Helpdesk
- Workspace
- Virtualized Desktop

## ENTERPRISE HARDWARE

- Laptops/Desktops
- Phone Systems
- Digital Signage
- Printers/Copiers/Scanners
- Cell Phones
- Tablets
- Server Hardware

## CLOUD COMPUTING

- Hosted Virtual Machines
- Cloud Storage
- Cloud Backup
- Private Cloud
- Co-Locationing
- Desktop as a Service

## CYBER SECURITY SOLUTIONS

- Security as a Service (SECaaS)
- Managed Firewall
- DDoS Mitigation
- Penetration Testing
- Endpoint Management
- 24/7 Monitoring
- Employee Education
- Security Policy Development/Review

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